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You may get a prompt that looks like the following: please press "Open".

r e e e e e e e e e e e e e e e e e e e
"ConnectWise Control Client" is an app downloaded from the Internet. Are you sure you want to open it?
Chrome downloaded this file today at 4:14 PM from Apple checked it for malicious software and none was detected.
Open
Show Web Page
Cancel

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1. Open the Apple menu in the top-left of the screen, and select "System Preferences..."



2. Open "Security & Privacy"



3. Open the Privacy tab.



- 4. Click the lock icon in the bottom-left of the screen (see above), and sign in with your Mac's username and password.
- Open "Accessibility" and check ConnectWise Control Client

 a. If it is not there, press the "+" symbol and select the application from the Downloads folder

	General	FileVault Firew	all Privacy		
🌸 Photos		Allow the apps t	elow to control y	our computer.	
Camera			ierver		
Microphone			nectWise Control	Client	
I Speech Recognit	ion				
Accessibility					
Input Monitoring					
Full Disk Access		EB.			
Files and Folders					
O Screen Recordin	9				
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Click the lock to prevent further changes.			(?)		

6. Open "Full Disk Access" and press the "+" symbol and select the application form the Downloads folder. a. You will be asked to restart ScreenConnect; press "Quit & Reopen

••• Security				
General	FileVault Finawal Privacy			
🌸 Photos	Allow the apps below to access data like Mail, Manager, Safari, Harre Time Machine beckung and			
Сатага	Messages, sarar, Home, Time Machine backups, and cartain administrative settings for all users on this Mac.			
Vicrophone				
Deech Recognition	sshd-keygen-wrapper			
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Input Monitoring	ConnectWise Control Client			
Full Disk Access				
Files and Folders	R [10]			
Screen Recording				
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Click the lock to prevent further changes.				

7. Open "Screen Recording" and check ConnectWise Control Client

● ● ● < > :::: Security	& Privacy	Q, Search
General	FleVault Firewall Privacy	
🌸 Photos	Allow the apps below to record the o	contents of your
Camera	screen, even while using other apps.	
Mcrephone	🔽 📩 ConnectWise Control C	lient
speech Recognition		
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Input Monitoring		
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