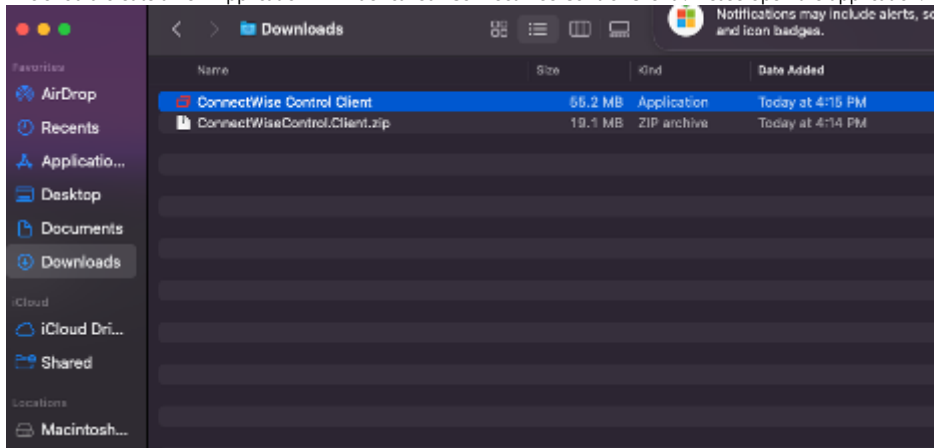
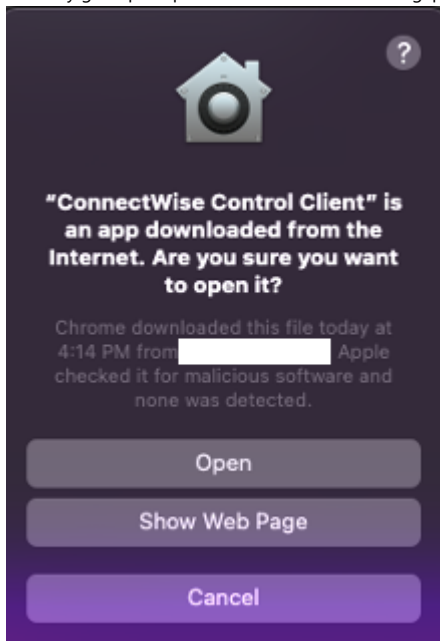


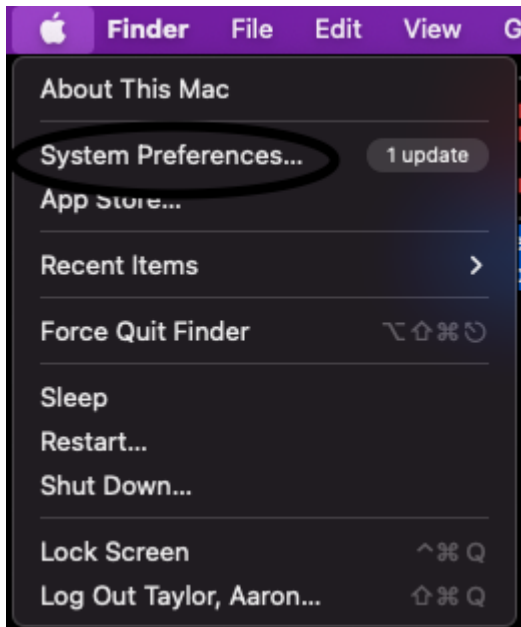
7. This should create a new Application in Finder called "ConnectWise Control Client". Please open the application.



- You may get a prompt that looks like the following: please press "Open".



1. Open the Apple menu in the top-left of the screen, and select "System Preferences..."



2. Open "Security & Privacy"

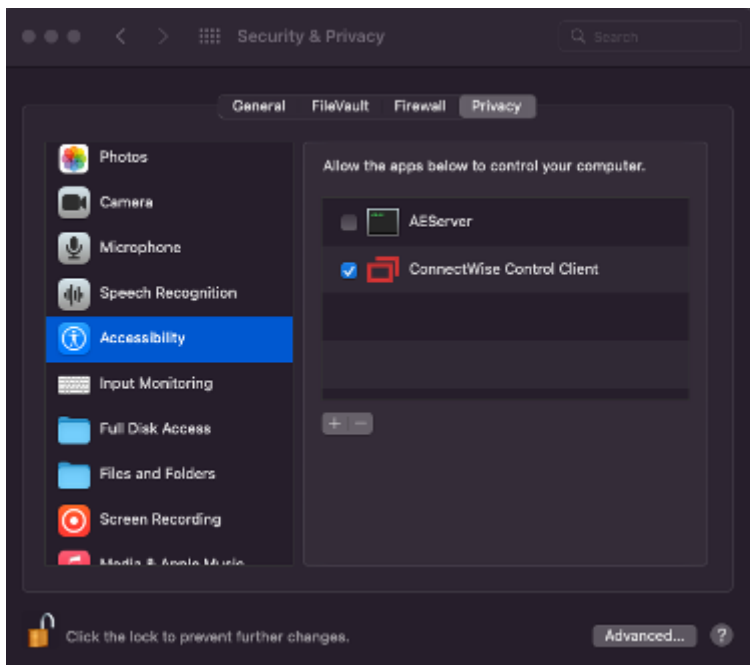


3. Open the Privacy tab.

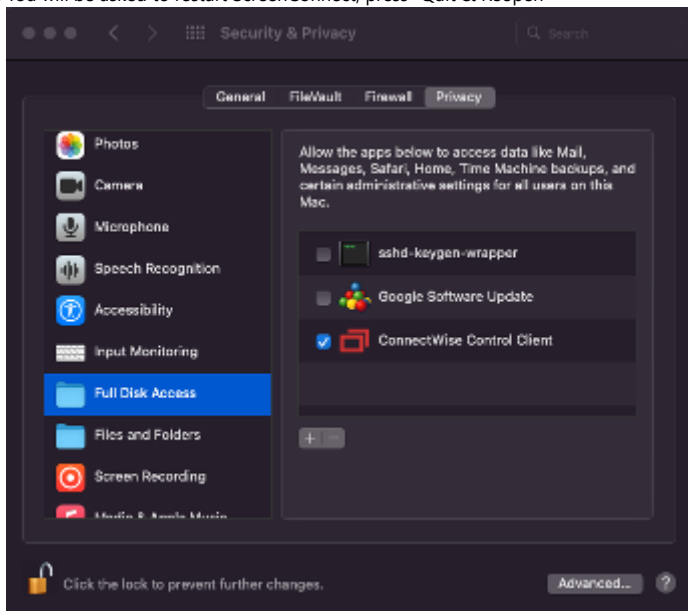


4. Click the lock icon in the bottom-left of the screen (see above), and sign in with your Mac's username and password.

5. Open "Accessibility" and check ConnectWise Control Client
a. If it is not there, press the "+" symbol and select the application from the Downloads folder



6. Open "Full Disk Access" and press the "+" symbol and select the application from the Downloads folder.
 - a. You will be asked to restart ScreenConnect; press "Quit & Reopen"



7. Open "Screen Recording" and check ConnectWise Control Client
 - a. If it is not there, press the "+" symbol and select the application from the Downloads folder

